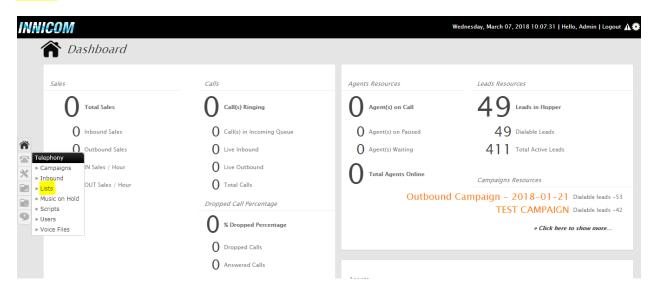
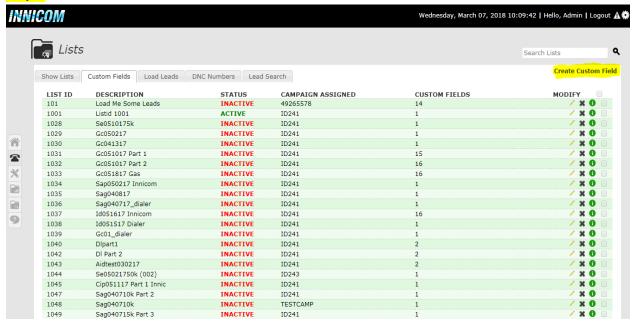


How to create a CustomField?

Step 1: Login to Administrator and then select Telephony→Lists



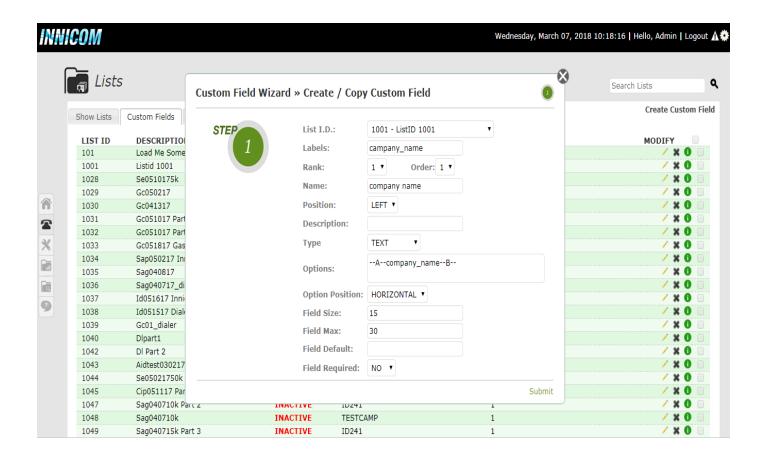
Step2: Click on Create Custom Field



Step3: Select the list id that you want to add the Custom field to and input your desired custom field name and then click Submit.

NOTE:

- Label → Do not use special characters or spaces
- Name → This field will show on the agent screen
- Options This should be the same with "Labels" and should be in between "--A—field_name--B--"(For example --A--Campany_name--B--)
- Option position →The direction of Custom field that will appears on agent screen
- Field Size → Text box size that will show on the agent screen
- Field Max → Maximum characters that you want to input on the Custom field
- Field Default → Should be empty
- Field Required → No
- Click Submit



Step4: Finally you will get a pop up click on OK

